



RESIDENCE DIOMEDEA

Campomarino Lido

REGULATION

- This contract values from 7 to 60 days
- Customers, at their arrival, have to check-in showing a valid personal document; moreover they have to read and accept our regulation to stay inside the residence
- Bookings are valid only after the payment of a deposit of 35% of the total amount
- Rent costs and extras have to be payed at the arrival
- To avoid extra expenses you are recommended to control the apartment and its equipment
- The management is allowed to control, during your stay
- No reimbursement is due for previous departures neither for late arrivals
- If you can't check-in on the booking date you have to inform the residence by phone or e-mail; no-show without any notice will be considered a cancellation by the management.
- Club Cards, for all the services provided, have to be payed at the reception at check-in time
- Check-in from 5 p.m on; check-out within 10 a.m of the departure day. € 50,00 extra will be charged for early check-in and late check-out.
- The contract is valid only for the number of people named in the reservation, children included, and confirmed in our confirmation letter. You are not allowed to have guests not declared to the reception.
- Extra cot has to be asked at the moment of the reservation and has to be approved by the management.
- € 100,00 cash deposit is asked you at your arrival for any possible damage. You will have it back at the end of your holiday after the check of your apartment.
- People have to comply this regulation above all they have to respect the "silence time" from 2:00 pm to 4 p.m. and from midnight to 8:00 a.m..In case of heavy violations the management can send you away.
- The management is not responsible for any missing object or money left in your apartment. There are free safes in the reception at your disposal.
- For better working solutions the management can freely change the number of the booked accommodation
- Your guests can stay with you only paying a fee at the reception
- Radios and other sound systems must be played always at low volume; however they are not permitted during the "silence time"
- The management is not responsible for any possible accident that can occur and hurt you inside the residence.
- The rubbish has to be put in different containers located at the entrance of the residence
- Before leaving your apartment you are asked to clean the kitchen and its crockery
- Use washing basin to clean crockery or clothes but pay attention to an excessive consumption of water
- Minors must be accompanied by adults , parents or other relatives, that have to take care of them and of all their activities during all the period inside the residence. The management is relieved of all responsibility.
- In case of infectious diseases the customer has to inform the management that will take all the healthcare measures, as by law. Anyway the management is not responsible for diseases occurred during your stay here.
- Power connection can't be more than 3Amp
- The acceptance of the contract made with the management for your holiday means that you are requested to follow and accept our regulation. The management can add other rules in order to better the residence performances. As far as not specified we will refer to Italian law
- Every dispute will be discussed in the Court of Campobasso
- **WITHDRAWAL FROM THE AGREEMENT AND PENALTIES:** in case the customers want to withdraw the booking contract we will apply the following penalties. From 30 to 15 days before the check-in date 50% of the deposit is lost; from 14 to 8 days 75% of the deposit is lost, from 7 to 1 day 100% of the deposit is lost.
- This regulation is made up of 29 articles that the customers have to follow and respect otherwise they could be sent away.